

Outreach Worker – Trenton Community Street Teams

Trenton Community Street Teams (TCST) is an urban community safety violence intervention initiative focused on reducing violent crimes by interrupting the cycle of retribution. TCST draws upon an evidence-based, trauma informed approach to violence reduction. Our program helps ensure community-members – especially those at greatest risk of becoming a victim or perpetrator of violence – connect to needed services and supports, mediate ongoing disputes that may result in violence, safely travel to and from schools, and feel more connected to their communities.

Trenton Community Street Teams (TCST) is seeking individuals with organizing, counseling, communication, and problem-solving skills to serve as Outreach Workers in this dynamic community-based violence intervention program. Outreach workers are the street-level connection between the support and services that TCST provides and community members who are victims or perpetrators of violence. They create relationships of trust with at-risk and opportunity youth, and they have and will develop strong relationships with residents to gain access to critical information that may deter violent events from occurring. The Outreach Worker anticipates, intervenes, and disrupts violence within the community.

This position is an excellent entry-level opportunity to support community-based violence intervention. The successful candidate enjoys working with community members and has a vested interest in reducing violence in the community. The Outreach Worker will bring a critical commitment to the TCST staff, applying knowledge, skills, and best practices to improve and expand delivery of services.

Responsibilities include:

- Effective community-building through mentoring, organizing, and engagement
- Provide a consistent, stable, mentoring presence in communities through Safe Passage around schools and through post-incident engagement and support
- Implementation of community-based violence reduction efforts in multiple neighborhoods
- Documentation and reporting of incidents and client engagement
- Maintain support for up to 7 participants at a time receiving TCST services and programs
- Actively participate in continuous professional training and development
- Participation on committees and collaboratives to advance community-informed priorities around the issues of violence, law, and public safety among others

Qualified Candidates Will Have Proven Success In:

- Lived experience successfully navigating high-risk communities and situations
- Demonstrated ability to follow through on delegated tasks and take initiative when appropriate.

- History of working with varied and conflicting audiences
- Familiarity with violence reduction strategies
- Cultural competency and cultural humility
- Solid communication skills
- Spanish language proficiency preferred

This position entails moving around the community and interacting with people in the community throughout a large portion of the day. Some portion of the day will be spent documenting and reporting, using a cell phone or mobile device and/or computer.

Pay = Starts at \$17 per hour for up to 25 hours per week.

Interested candidates should submit cover letter and resume to hr@isles.org or attend an in-person walk-in interview.